

Retail Network Assessment Service

By Renault-Nissan Consulting

OUR ASSESSMENT SERVICE

- Experienced in assessing our own dealer networks on a wide range of criteria
- Assessing 450+ retailers during the year
- Striving to understand our clients intentions and working with them to develop programs that deliver their objectives
- Developing assessment programs where none have previously existed
- Providing actionable insight and clear recommendations
- Using digital tooling that provides customised and branded assessment reports
- Delivering the assessment to a high standard with regular capitalisation meetings to ensure consistency

We help develop and deploy programs suited to your specific requirements, whether you need:

- a **one-off assessment** completed across a number of locations
- or a **continued program of regular site visits**.

15 years+ auditing
experience

450+ locations
regularly visited

2,500+ audits
carried out in 2017



OUR APPROACH

- ✓ Understanding the clients rationale behind the assessments
- ✓ Assisting with developing and defining standards, implementing them within the network and measuring them for sustainability of improvement
- ✓ Achieving consistency through controlled criteria and dedicated teams trained for each project
- ✓ Site by site reporting and management debriefs completed at the time of assessment, where required
- ✓ Regular project reporting to track and monitor trends and improvements
- ✓ Development of projects to ensure that continued progress is achieved through on-going assessment programs, where required
- ✓ Making assessments add value to your business by driving improved commercial results and/or customer experience

Please contact us to find out more

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